Candlewood Shores Tax District Online Portal Instructions

Candlewood Shores Tax District/Water Department is pleased to offer a way for you to access your account information and pay online at your convenience.

To create a new account, go to:

https://scalzo.twa.rentmanager.com

- 1. On the Web Access screen, click Sign up.
- 2. On Web Access screen click on

Location	
CST/CSW	Ŧ

- 3. Enter your tax account number: _____
- 4. Enter your email address.
- 5. Click "Sign up" button, then check your email to finalize your account set up.
- 6. Repeat steps 1-3 and enter your water account number: _____
- 7. Enter your e-mail address.
- 8. Click "Sign up" button, verify your password.
- 9. Click "Save"
- **10.** This will link both tax and water accounts.
- **11.** Please note that payment type and autopay must be set up for each account.

While logged into Web Access, click the tabs at the top of the page to:

- View your open charges
- Display your transaction history beginning 07/01/19
- Display your usage history beginning 11/01/19
- Make a payment
- Set up Autopay *Note: ACH Checking or Savings is FREE, Credit Card of 3.5% fee applies
- Change your password
- Change contact information

If you have any questions about Web Access, please do not hesitate to contact Lizz Finneran at (203) 790-6888 x403 or email: <u>lfinneran@scalzoproperty.com</u>.